



TO: Commissioner of the California Public Utilities Commission
FROM: Gregory W. Gill
DATE: January 15, 2004
SUBJECT: SDG&E and SCE Check-Me Programs

Dear Commissioner:

Our association with Proctor Engineering Group began in 1999 and has proven to be an asset to our company and extremely beneficial for our customers.

Our technicians have gained additional knowledge, technical skills and increased confidence on the job. Our customers have also benefited because the computer diagnostic helps our technicians in getting the job done correctly - the first time. Furthermore, the CheckMe! certificate our customer receives allows them to see the results of our work and adds to their confidence in that work.

The training provided by Proctor's experienced technicians has been very comprehensive and valuable to our continued ability to better service our customers.

The program incentives allow us to convince tenants and owners of light commercial buildings to bring their air conditioning system up to efficient operating standards. Without these incentives, many commercial customers are less inclined to spend necessary funds to accomplish this goal.

We have been able to service and assist many low income clients in bringing their home air conditioning systems up to more affordable energy efficient levels.

The Check-Me Program and duct testing services continue to help us influence our customers to bring their air distribution systems and equipment to efficient operational condition.

Continued funding for this program will reduce wasteful use of our energy resources in addition to protecting our precious environment.

Your decision to continue the support of this program is a benefit to all Californians!!

Sincerely,

Gregory W. Gill
President